



Inspector (Union) - Shenango Valley Transmission & Distribution - Sharon, PA

Aqua, an Essential Utilities company, employs people in a variety of roles within our eight-state footprint, ranging from field workers and customer service representatives who are on the front lines working with customers, to scientists and engineers who help ensure we're delivering reliable water and wastewater services to our communities. If you're looking for a rewarding career helping improve our environment and protect our natural resources, we encourage you to join our team!

About Essential Utilities

[Essential Utilities, Inc.](#) delivers safe, clean, reliable services that improve quality of life for individuals, families, and entire communities.

Operating as the [Aqua](#) (water and wastewater services) and the [Peoples](#) and [Delta](#) (natural gas) brands, Essential serves approximately 5.5 million people across 10 states. We are committed to sustainable growth, operational excellence, a superior customer experience, and premier employer status - including a competitive and comprehensive benefits package as well as a commitment to career growth opportunities.

We are advocates for the communities we serve and are dedicated stewards of natural lands, protecting more than 7,600 acres of forests and other habitats throughout our footprint.

Our company is one of the most significant publicly traded water, wastewater service and natural gas providers in the U.S.

ESSENTIAL DUTIES:

- Operates and maintains water distribution system facilities.
- Responds to Pennsylvania One Call locates as well as other locates for construction projects.
- Reads and interprets maps, drawings, and schematics to include GIS data.
- Acts as a first responder in emergency situations.
- Receives work assignments in the work order management application and processes work orders and email using a tablet or computer.
- Safely and effectively operates, maintains, monitors, and/or controls distribution department equipment in accordance with departmental standard operating processes.
- Operates and maintains an assigned vehicle in accordance with all safety and maintenance processes, procedures, and guidelines.
- Elevates and reports unusual conditions in the distribution system to the supervisor.
- Responds to customer water service inquiries. Meets with customer and resolves issues as needed.
- Performs housekeeping duties as assigned.
- Performs all activities in accordance with the proper use and maintenance of tools, instruments, and meter cleaning and test equipment.
- Assists with other tasks or projects as assigned.

MINIMUM QUALIFICATIONS:

- High school diploma or GED
- A valid US Driver's license
- A valid US Commercial Driver's license (CDL) class A or acquire within the time frame specified in the bargaining unit agreement
- A class E Distribution license issued by the PA DEP or obtain one within 2 years as specified by the bargaining unit agreement
- If internal applicant, have a satisfactory work record (no more than one disciplinary occurrence in the last three years)
- Meet the physical qualifications established for this position
- May be required to pass reasonable test: oral, written, or practical to determine qualifications

KNOWLEDGE, SKILLS, AND ABILITIES:

- Ability to use a tablet or computer to receive and process work assignments
- Excellent written and verbal communications skills with the ability to communicate effectively (clearly, concisely and professionally) with customers
- Strong customer service skills
- Ability to work well under pressure
- Ability to work on multiple projects simultaneously and adapt to changing priorities in a fast-paced environment
- A team player able to work effectively in a team fostered multi-tasking environment

WORKING CONDITIONS/PHYSICAL DEMANDS:

- May be subject to extreme temperatures, noise, wet and/or humid conditions, mechanical, electrical, gas exposure hazards, fumes, dusts, mists, gases and /or poor ventilation atmospheric conditions.
- Ability to lift and carry up to 75 pounds. Completion of a lift assessment is required for employment.
- Working conditions include travel to work sites of Essential Utilities and/or other constituents. *Company Vehicle is provided for business purposes.
- The on-call schedule requires the candidate to be available nights and weekends to adequately staff a 24 hour/7-day operation.

Please apply by visiting

https://aquaamerica.wd5.myworkdayjobs.com/Essential_Careers/job/PA-Sharon-Local-Office/Inspector--Union---Shenango-Valley-Transmission---Distribution_R5063

Aqua, an Essential Utilities company is an Equal Opportunity / Affirmative Action employer. Equal employment opportunity is provided to all employees and applicants for employment without regard to the following legally protected characteristics: race, color, religion, sex, national origin, age, pregnancy (including childbirth and related medical conditions, including medical conditions related to lactation), physical or mental disability, covered-veteran status, genetic information (including testing and characteristics), sexual orientation, gender identity or expression or any other characteristic protected by applicable local, state or federal law.

Aqua is committed to providing reasonable accommodation to individuals with disabilities. If you have a condition that may prevent you from applying for a job online or need to request an accommodation during the interview process, please call (1-877-271-9012).

To maintain the integrity of the recruitment process and to avoid real or perceived conflicts of interest due to employment and/or assignment of family members and personal referrals, specific guidelines apply to the hiring and assignment of these individuals including, but not limited to:

- Family members cannot result in a supervisor/subordinate reporting relationship
- Family members cannot work in the same department